

APPOINTMENT CANCELLATION POLICY



SC-Smile On Dental
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N Charleston, SC 29406

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Test3 Test
Please fill in
371 Whitney Rd
N. Charleston, SC 29406

It is our policy to confirm appointments in advance to ensure that optimal dental care is provided to you and your family at a time and day that is convenient to you. Therefore, we need to know as soon as possible if you will be unable to keep your appointment so that we may offer that time to someone who has an immediate need. Missed appointments not only create an inconvenience to us and our other patients, but also puts a financial burden on our practice when we keep staff and other resources available for appointments that are not kept. Since this time is reserved exclusively for you, we will charge a fee for appointments which are not cancelled within 48 hours of your scheduled appointment.

If you are late for an appointment and there is not enough time remaining in the schedule to complete your planned treatment before our next patient is due, we may need to reschedule your appointment. Therefore, a cancellation fee may apply.

We certainly understand that emergencies do occur and we do not wish to penalize patients for unavoidable situations. However, we do want to discourage repeated abuse of our scheduling process, which is ultimately unfair to those patients who are diligent about keeping their appointments.

If you have any questions at all about this policy, please do not hesitate to ask. We appreciate your business and your understanding of the need for this policy.

I have read the above information regarding the Appointment Cancellation Policy and agree to its terms.