

### Dear Patient,

This letter is to inform you that, effective **December 30, 2025**, **Smile On Dental**, located at 5621 Rivers Ave., North Charleston, SC, will be permanently closing.

As a valued patient, we want to ensure continuity of care during this transition. You may choose any dental provider of your preference. If helpful, the following option is available:

# **Continue Care at Dolphin Dental**

**Orthodontic, pediatric, and emergency dental** services may continue at our partnering practice, located approximately 5.3 miles away:

# **Dolphin Dental**

6877 Dorchester Rd., Suite #11 North Charleston, SC 29418 843-789-4023

#### **Transfer of Dental Records**

Upon your written request, we will forward copies of your dental records, including x-rays, to the dentist of your choice. An authorization for the release of records will be provided as needed.

To request records, please contact: compliance@lonepeakdentalgroup.com 720-603-4800 (ext. 3)

## **Finding a New Provider**

You may seek recommendations from friends or family, consult the Medicaid Provider Portal, or contact your insurance provider for assistance locating an in-network dentist.

We sincerely appreciate the trust you have placed in us and the opportunity to care for you and your family. We apologize for any inconvenience this closure may cause and remain available to assist with record requests or transition questions.

### Sincerely,

Your Team at Smile On Dental